

GENERAL INQUIRY DOCUMENT

Current as at February 2020

This general inquiry document is required to be given to you as a prospective resident or as a person acting on behalf of a prospective resident.

Village details

Name of retirement village St Vincent's Care Services

Street address 21 Alice Street, Auburn NSW 2144

Website www.svcs.org.au

Residency in this village is available under [tick one or more]:

- strata title
- leasehold
- non-registered lease/licence
- community title
- rental only
- company title
- other [specify]

Management details

Name of operator St Vincent's Care Services Limited

How many retirement villages do we operate in NSW? 2

We have operated retirement villages in NSW since 1993

Are we a member of any industry association? Yes No

If Yes, name of association: Aged Care Services Australia (ACSA), Leading Aged Services Australia (LASA) and Catholic Health Australia (CHA).

Contact person for further information about the village:

Name: Aruna Singh **Phone:** 9646 8200

Position: Facility Manager **Email:** Aruna.Singh@svha.org.au

Accommodation details

Has construction/development of the village been completed? Yes No

There are currently 27 residential premises in the village, made up of:

12 x 1br apartments

15 x 2br apartments

The residential premises in the village are: [tick all that are applicable]

- Self-care premises/Independent Living Units
- Serviced apartments/Assisted Care Units
- Single storey and/or Multi-storey

Is there a residential aged care facility onsite or attached? Yes No

Note: Aged care facilities are not covered by the *Retirement Villages Act 1999* (NSW). Entry is not guaranteed and will be subject to availability and meeting the eligibility requirements set by Commonwealth government laws.

Financial matters

The asking price to enter the village is currently:

\$..... or ranges from \$347,500 to \$451,500

The amount of recurrent charges payable to live in the village is currently:

\$86.52 per week

Do residents pay a departure fee when they leave? Yes No

Do residents share in any capital gains? Yes No

(Other fees and charges may apply.)

Village facilities and services

Facilities and services available at the village include: *[tick all that are applicable]*

- | | |
|--|--|
| <input checked="" type="checkbox"/> on-site manager | <input checked="" type="checkbox"/> village bus |
| <input checked="" type="checkbox"/> emergency call system | <input type="checkbox"/> restaurant |
| <input checked="" type="checkbox"/> dining room | <input type="checkbox"/> shop |
| <input checked="" type="checkbox"/> library | <input type="checkbox"/> community room/centre |
| <input type="checkbox"/> arts and crafts room | <input checked="" type="checkbox"/> activities/games room |
| <input type="checkbox"/> medical consultation room | <input checked="" type="checkbox"/> visiting hairdresser |
| <input type="checkbox"/> swimming pool | <input type="checkbox"/> tennis court |
| <input type="checkbox"/> bowling green | <input type="checkbox"/> gym |
| <input checked="" type="checkbox"/> chapel/prayer room | <input type="checkbox"/> workshop |
| <input type="checkbox"/> storage area for boats/caravans
(cleaning) | <input checked="" type="checkbox"/> optional services (e.g. meals, laundry and home
cleaning) |
| <input type="checkbox"/> other [specify] | |

Village life

Are pets allowed in the village? Yes* No

Can residents do their own gardening? Yes* No

Are there organised social activities in the village? Yes No

Are there any village rules in force in the village? Yes No

Does the village have a residents committee?

Yes No If yes, Name of secretary or chairperson:

Phone No./email:

* Conditions and restrictions may apply.

More information

This document gives a basic explanation about the village. It contains general information only and may be subject to change.

If there are village rules in force in the village, a copy of the village rules can be requested from the operator of the village.

You should also read the NSW Fair Trading publication *Moving into a retirement village?* which gives an overview of the retirement village industry and contains a useful checklist for prospective residents.

For more information on your rights and responsibilities, contact Fair Trading by visiting www.fairtrading.nsw.gov.au or calling 13 32 20. A disclosure statement and village contract will provide you with more information should you decide to become a resident.